



# BRIDGING --- THE GAP

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# INTRODUCING

# THE DIGIDENT LABORATORY APP

Easily submit and manage job orders from your mobile device or any web browser.

Effective communication between the clinician and lab technician is central for successful patient treatment. It can be challenging to achieve, given we are all typically busy! In these hectic times, there is now a more efficient way to communicate and utilise digital technology into the workflow process- the **Digident Laboratory App**.

The Digident Laboratory App is a software we developed to create a complete workflow management system that saves time, allows for easy job ordering, opens convenient channels of communication and much more! The App is available on all Android, Apple and desktop devices, making it an extremely versatile management software tool. The App takes into consideration the role of all involved in the workflow process; dentists, dental clinics, reception staff, lab managers, technicians and even couriers.

All users register online and use codes to easily link locations to dentists. Jobs are requested by filling out the job sheet contained within the software. The job sheet also allows files or photos to be attached and sent with the correct patient. This eradicates the need to send separate emails or links which can be incorrectly assigned to the wrong patient.

Once submitted, the lab is instantly notified of the case ready for pickup – no more need to phone the lab! Additional notes and attachments can also be added to the job form as the case progresses, tightly

compiling all required information in a digital format, available for all relevant parties to see at any time throughout the workflow.

The messenger feature allows for easy and convenient message exchange. Messages can be exchanged among all within the app (with a few restrictions), so that practice managers can message clinic staff, labs can message dentists, even group messages can be created! This feature will save time spent on the telephone throughout the day.

We have integrated a plugin to Xero accounting software so that invoicing is now done digitally within the app. This not only allows for paperless invoicing, but attaches all invoices to the job sheet within the patient profiles.

While still currently in Beta version, the Digident Laboratory App has been undergoing live function for over 4 months with great success. We anticipate GPS live tracking of couriers to be integrated soon. It is available NOW for download from the Google Play store, the iTunes store and is accessible via the Digident website [www.digidentlab.com.au/app](http://www.digidentlab.com.au/app).

# WORD OF MOUTH

On the 8th of August, Digident Laboratory hosted our final Word Of Mouth study club event for the year. We were privileged to have two exceptional lecturers on the night: Clin A/Prof Glen Liddelow and Dr Justin Wong. Attendees found the lectures entertaining and informative packed with relevant and practical advice they could utilise in their own practice.

We are currently planning our events for next year. We encourage you to contact us with your suggestions for topics and speakers. Details will be available in upcoming editions of Bridging the Gap.



Please contact  
[events@digidentlab.com.au](mailto:events@digidentlab.com.au)  
for further information.





# WEBINARS IN ORAL MEDICINE

SPONSORED BY



**DIGIDENT**  
Laboratory

**DR SU CHAN**

**18th SEPTEMBER 2018**

**6pm - 7pm**

**Paediatric Oral Medicine**

**CLICK HERE TO REGISTER!**

**Each live webinar is one hour of complimentary CPD presented by Oral Medicine Specialists and other experts.**

## UPCOMING WEBINARS

<b>Prof Camile Farah</b>	<b>6pm - 7pm</b>	<b>10th October</b>	<b>A Sober Discussion on Alcohol Mouthwashes &amp; Oral Cancer</b>
<b>Mr Slade Burnett</b>	<b>6pm - 7pm</b>	<b>7th November</b>	<b>"Financial Pearls for Dentists"</b>

**UPDATES & UPCOMING EVENTS WILL BE POSTED IN THE PERTH ORAL MEDICINE STUDY CLUB'S FACEBOOK PAGE**  
[www.facebook.com/groups/pomdsstudyclub/](http://www.facebook.com/groups/pomdsstudyclub/)



# Did You Know?

People with moderate to severe sleep apnoea are

**7X**

more likely to be involved in traffic accidents.



📍 15/233 Berrigan Drive, JANDAKOT, WA 6164

☎ (08) 9417 9583

✉ lab@digidentlab.com.au

📘 digidentlaboratory

🌐 www.digidentlab.com.au